



Learn English at Home - Referral Criteria

What do we provide?

LEAH has a variety of projects including 1:1 support in the client's own home and some Community Classes. That would be under normal circumstances. However, during the current circumstances, LEAH offering its services remotely. All LEAH's tutoring is delivered by trained volunteers.

Clients who receive a volunteer tutor will be supported for a maximum of one year. We will then signpost clients to other local learning opportunities.

The information you provide will help us allocate the client to a suitable project. All referrals will be prioritised according to need.

Who is eligible for LEAH's support?

Residents of Kingston upon Thames, Richmond and Hounslow boroughs with low level English language skills who need help to communicate their basic/everyday needs but cannot attend adult education classes regularly for the following reasons:

- They have additional social needs e.g. experienced domestic violence or victims of trafficking
- They have a young child/children at home with additional needs e.g. a disability
- They have physical or mental health problems
- They are carers who cannot leave home because of their caring duties
- They have very low-level English language skills

Clients who have pre-school aged children and no additional needs can be referred but will be a low priority and so may have to wait longer.

Whilst we make every effort to find a suitable tutor as soon as possible, there is usually a waiting list.

In certain circumstances, Learn English at Home may not be able to provide a tutor. Where appropriate, we will refer people onto a further agency.

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Learn English at Home

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